

**Central Information Commission, New Delhi**  
**File No. CIC/SH/C/2016/000054**  
**Right to Information Act-2005-Under Section (18)**

**Date of hearing** : 20th March 2017

**Date of decision** : 20th March 2017

**Name of the Complainant** : **MS. SUNITA TIWARI**

**Name of the Public Authority/Respondent** : **INDIAN OIL CORPORATION LIMITED,  
U.P. STATE OFFICE-1,  
INDIAN OIL BHAVAN, TC 39-V,  
VIBHUTI KHAND, GOMTI NAGAR,  
LUCKNOW, UP- 226 010**

**RTI Application filed on** : 19/08/2015 and 16/10/2015

**CPIO replied on** : 18/09/2015

**First Appeal filed on** : —

**First Appellate Authority order on** : —

**Complaint received on** : 23/12/2015

The Complainant was not present.

On behalf of the Respondents, Shri A. K. Agarwal, Chief Manager was present at the NIC Studio, Lucknow.

**Information Commissioner** : **Shri Sharat Sabharwal**

**Information sought**

This matter concerns an RTI application filed by the Complainant, seeking information on five points regarding status of application of Shri Kapil Tiwari for new LPG connection, details of consumers of BPL category of M/s Shanti Gas Agency and related issues.

**The CPIO reply**

The CPIO, District Supply Officer, Kanpur, vide letter dated 18.9.2015 transferred the application to the CPIO, IOCL, Lucknow. The Complainant vide letter dated 16.10.2015 approached the CPIO, IOCL, to provide the information.

### **Grounds of complaint to the CIC**

Information sought not provided.

### **Relevant facts emerging during the Hearing, Discussion and Decision**

The Complainant was not present in spite of a written notice having been sent to her. The representative of the Respondents stated that a reply was sent to the Complainant on 1.12.2015 on all the points of her RTI application, but was received back undelivered. On receiving the notice for today's hearing, the Respondents checked the records again and found that a wrong address had been mentioned on the CPIO's reply. Accordingly, a copy of the reply dated 1.12.2015 was again sent to the Complainant on 8.3.2017 at her correct address.

2. In view of the foregoing, further enquiry into this complaint is not considered necessary.
3. With the above observations, the complaint is disposed of.
4. Copies of this order be given free of cost to the parties.

Sd/-  
(Sharat Sabharwal)  
Information Commissioner

Authenticated true copy. Additional copies of orders shall be supplied against application and payment of the charges prescribed under the Act to the CPIO of this Commission.

(Vijay Bhalla)  
Deputy Registrar