

CENTRAL INFORMATION COMMISSION
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Decision No. CIC/SG/A/2011/001192/13106
Appeal No. CIC/SG/A/2011/001192

Relevant facts emerging from the Appeal:

Appellant : Ms. Raj Kumari,
D-385, J.J. Camp, Tigri,
Dr. Ambedkar Nagar,
Delhi- 110062.

Respondent : Mr. Alok Bhattarcharya
Deemed PIO & FSO(C-47)
Department of Food And Supply,
Cuircle-47, Asian Market,
Pushp Vihar, Phase-III,
New Delhi 110062

RTI application filed on : 07/01/2011
PIO replied on : 24/01/2011
07/03/2011
First Appeal filed on : 26/02/2011
First Appellate Authority order of : 09/03/2011
Second Appeal received on : 29/04/2011

Information sought:

With respect to the complaint in your department dated 27/09/2010 for providing me ration on my BPL Ration Card operational:

- 1) Provide the Daily Progress Report on my complaint.
- 2) Provide the details of the officer to whom the complaint was forwarded, for how many days did the complaint remain with each of the officers and what action was taken by each of the with regards to the complaint.
- 3) Provide the name and designation of the officers who were supposed to take action on my complaint but failed to do so.
- 4) What action will be taken against such officers and by when will such an action be taken?
- 5) Within how many days will action be taken on my complaint?

Reply of the PIO dated 24/01/2011

With reference to your letter dated 03/01/2011, repeated attempts are being made that ration be provided to all the card holders at the earliest.

Reply of PIO dated 07/03/2011

In reference to your letter under the RTI, with respect to your BPL Card No. 3330320, your name is not available on the list. Attempts are being made to update your name on the list after which ration will be provided to you.

Grounds for the First Appeal:

The PIO did not provide with any reply even after the stipulated time.

Order of the First Appellate Authority (FAA):

The copy of the FAA order is not attached but the appellant claims that the FAA directed the FSO to update the list of the ration card holders and provide ration to all whose ration card no. is on the list.

Ground for the Second Appeal:

The information sought for has not yet been provided by the PIO and no action has been taken on the complaint.

Relevant Facts emerging during Hearing:

The following were present:

Appellant: Ms. Raj Kumari;

Respondent: Mr. Alok Bhattacharya, Deemed PIO & FSO(C-47);

The Appellant is another victim of the wayward methods of the Food and Supplies Department. The FSO & Deemed PIO claims that computers and computer systems are creating problems whereas the Food Commissioner met the undersigned last week and claimed that field staff is complaining about computer systems unjustifiably. The FSO admits that nearly 300 BPL ration card holders are not getting their rations since July August 2010. The FSO Claims that the Biometric datas of these cards holders was taken and but this dated is not available with the main computer branch at head quarters. He states consequent to this BPL card holders are not getting rations. He also informs the Commission that there are some AAY Card holders who are also on the same plight.

The appellant states that when she has gone for the First Appellate hearing she was asked to go to the third floor computer branch where she was informed that her ration entitlement was being allocated to the shop. The Appellant has a made enumerable trips every where and states that she was able to get rations only in April 2011. This appears to show complete arbitrariness in the functioning of the department which can only be a fertile breeding ground for corruption.

The Commission directs Special Food Commissioner to inquire into this and take appropriate measures to see that the appellant and others get their rations. It is distressing that number of such cases keep coming through the RTI route to get their rightful entitlements.

Decision:

The Appeal is allowed.

The Commission directs Special Food commissioner to inquire into the matter and send the report to the Appellant and the Commission before 30 July 2011.

This decision is announced in open chamber.

Notice of this decision be given free of cost to the parties.

Any information in compliance with this Order will be provided free of cost as per Section 7(6) of RTI Act.

Shailesh Gandhi
Information Commissioner
27 June 2011

(In any correspondence on this decision, mention the complete decision number.) (IT)

Copy to,

Special Commissioner
Food and Supplies Department, GNCTD
K-Block, Vikash Bhawan,
New Delhi

