

**CENTRAL INFORMATION COMMISSION**  
**2nd Floor, 'B' Wing, August Kranti Bhawan,**  
**Bhikaji Cama Place, New Delhi -110066**  
**Tel : +91-11-26186535**

**Appeal No. CIC/BS/A/2016/000700**

Appellant: Netra Pal Singh  
Flat No. J-1, Rishi Avenue, PO Virbhadra,  
Aggarsain Nagar-249202, Rishikesh, Distt.  
Dehradun.

Respondent: Central Public Information Officer  
Dy. GM (Admn.), BSNL, O/o The General Manager  
Telecom Distt. Patel Nagar X Bldg., Dehradun.

Date of Hearing: 30.05.2017

Dated of Decision: 30.05.2017

**ORDER**

**Facts:**

1. The appellant filed RTI application dated 19.11.2015 seeking information on 14 points with respect to Landline/Broadband bill dated 18.11.2015 related to Phone no. 0135-2455388 and his various grievances.
2. The CPIO responded on 12.01.2016 by giving information. The appellant filed first appeal on 22.12.2015 with First Appellate Authority (FAA). The FAA responded on 15.01.2016 and upheld the decision of CPIO. The appellant filed second appeal before the Commission on 22.02.2016 on the ground that information should be provided to him.

**Hearing:**

3. The appellant did not participate in the hearing. The respondent Shri P.K. Sharma (AGM) participated in the hearing through VC.
4. The respondent stated that the appellant has been provided all record and details relating to his landline phone. The respondent stated all three cases of the appellant are same. The respondent stated that they have another 11 cases of this appellant received through public grievance cell. The respondent stated that the appellant wants to adjust security deposit of the

old number as security deposit for his new connection. The respondent stated that they do not have such a provision.

**Discussion/ observation:**

5. The sought for information has been provided to the appellant. The steps/action taken by the respondent in dealing with the RTI application is satisfactory.

**Decision:**

6. No intervention is required in the matter at the level of this Commission.

The appeal is disposed of. Copy of the order be given to the parties free of cost.

**(Radha Krishna Mathur)**  
**Chief Information Commissioner**

Authenticated true copy  
(S.C. Sharma)  
Dy. Registrar