

**CENTRAL INFORMATION COMMISSION**  
**2nd Floor, 'B' Wing, August Kranti Bhawan,**  
**Bhikaji Cama Place, New Delhi -110066**  
**Tel : +91-11-26186535**

**Complaint No. CIC/BS/C/2016/000040**

Complainant: M K Khambatta,  
H.No. 6, Parsi Colony, Pipe Line Road,  
Jamshedpur-831001, East Singhbhum,  
Jharkhand.

Respondent: Central Public Information Officer,  
Sr. Supdt., Deptt. of Posts,  
O/o The Sr. Supdt. of Post Offices,  
Singhbhum Division, Jamshedpur-831003.

Date of Hearing: 24.04.2017

Dated of Decision: 24.04.2017

**ORDER**

**Facts:**

1. The complainant filed RTI application dated 04.06.2015 seeking a copy of the notification regarding the present practice of the Postal Department for the payment of monthly interest on a Monthly Income Scheme (MIS) Account on the next working day unlike its past practice for the payment of interest on the previous working day, if the due date for payment is Sunday or a national holiday.
2. The CPIO responded on 02.07.2015. The complainant filed first appeal dated 12.07.2015. The FAA responded on 31.08.2015. The complainant filed a complaint on 04.02.2016 before the Commission on the ground that information should be provided to him.

**Hearing:**

3. Both the parties participated in the hearing through video conferencing.

4. The complainant stated that the respondent should disclose the rule position relating to the credit of interest amount on the next working day unlike the earlier practice of the postal department of crediting on the previous working day if the due date for interest payment falls on Sunday or a national holiday. He further stated that in the larger public interest wide publicity should be given to the general public about the provisions concerning the date for payment of interest.

5. The respondent stated that due to oversight or a lacuna in their computer system, the interest amount was wrongly credited on the next working day. He further stated that they follow the Core Banking System (CBS) and there is no change in their earlier practice of the interest amount being credited on the previous working day in case the due date falls on Sunday or a national holiday. The respondent admitted that the earlier reply dated 02.07.2015 was wrongly given. He also agreed to send a revised reply to the complainant stipulating the exact rule position on the subject.

**Discussion/ observation:**

6. This complaint is treated as appeal, as complainant has insisted on information to be provided.

7. The controversy emerged in the aforesaid circumstances by quoting of the wrong rule position should be set to rest. The respondent should give a revised reply to the information seeker as well as publish the rule position on the notice board and publicize through other means also within 15 days from the date of receipt of this order. The respondent should enquire and take action against the official responsible for furnishing the incorrect reply.

**Decision:**

8. The respondent is directed to take action as per para 7 above.

9. The CPMG, Jharkhand Circle, Ranchi, is advised to arrange for giving wide publicity to the notification/rule position relating to the credit of the interest amount in the case of due date falling on Sunday or a national holiday, keeping in view that an incorrect information had been given earlier.

The appeal is disposed of. Copy of the order be given to the parties free of cost.

**(Radha Krishna Mathur)**  
**Chief Information Commissioner**

**Authenticated true copy**

**(S.C. Sharma)**

**Dy. Registrar**

**Copy to:-**

Office of the Chief Postmaster General,  
Jharkhand Circle, Meghdoot Bhawan,  
HPO Complex, Doranda,  
Ranchi-834002.