

CENTRAL INFORMATION COMMISSION

Baba Gang Nath Marg, Munirka,

New Delhi -110067

Tel : +91-11-26186535

Appeal No. CIC/PMOIN/A/2017/180034

Appellant: Ramesh Yeshwant Patil

Respondent: Central Public Information Officer
Under Secretary, Prime Minister's Office South
Block, New Delhi-110011

Date of Hearing: 23.11.2017

Dated of Decision: 23.11.2017

ORDER

Facts:

1. The appellant filed RTI application dated 20.11.2015 seeking information on action taken on his letter dated 19.06.2014 and reminder letter dated 28.11.2014 etc.
2. The CPIO responded on 13.1.2016. The appellant filed first appeal dated 06.02.2016 with First Appellate Authority (FAA). The FAA responded on 30.03.2016 and upheld the decision of the CPIO. The appellant filed second appeal on 19.10.2016 before the Commission on the ground that information should be provided to him.

Hearing:

3. The respondent participated in the hearing in person. The appellant did not participate in the hearing.
4. The respondent stated that the appellant has been replied to vide letter dated 13.01.2016. The respondent stated that the appellant has been informed that his four letters dated 28.11.2014, 28.04.2015, 23.07.2015 and 01.10.2015 were forwarded to the Department of Revenue, Ministry of Finance for action as appropriate. Copy of the forwarding letters has been provided to the appellant. The respondent stated that the appellant has been

repeatedly insisting the Hon' ble Prime Minister to comment on his complaint. The respondent stated that Prime Minister's Office has a mechanism for disposal of the grievance/complaints addressed to the Hon'ble Prime Minister which has been elaborated in FAQ available on their website. More particularly, the FAQ no. 3 deals with the process of handling grievance/complaint. The respondent stated that the grievances/complaint are disposed of as per their policy guidelines.

Discussion/ observation:

5. The Commission observed that the appellant should be guided with the FAQ available on the website. The Commission is of the view that as per the RTI Act the CPIO is expected to provide the available information. It is not a requirement under the RTI Act that the CPIO should comment on grievance of the appellant.

6. The action /steps taken by the respondent in dealing with the RTI application found to be satisfactory.

Decision:

7. No intervention is required in the matter at the level of this Commission.

The appeal is disposed of. Copy of the order be given to the parties free of cost.

(Radha Krishna Mathur)
Chief Information Commissioner

Authenticated true copy
(S.C. Sharma)
Dy. Registrar