

Central Information Commission, New Delhi
File No. CIC/SH/A/2016/000025
Right to Information Act-2005-Under Section (19)

Date of hearing : 12th January 2017

Date of decision : 12th January 2017

Name of the Appellant : **SMT. GEDALA RAVANAMMA**
W/O GEDALA MINA RAO,
AT+PO.- UPPALLADA,
DIST.GAJAPATI,ODISHA

Name of the Public Authority/Respondent : **CENTRAL PUBLIC INFORMATION OFFICER,**
UTKAL GRAMIN BANK
(RAYAGADA REGION), AT + PO &
DISTT-RAYAGADA, ODISHA

RTI Application filed on : 24/04/2015

CPIO replied on : —

First Appeal filed on : 07/07/2015

First Appellate Authority order on : —

2nd Appeal received on : 09/12/2015

The Appellant was represented by Shri J. Subhash Chandra Rao, who was present at the NIC Studio, Gajapati.

On behalf of the Respondents, Shri Dilip Kumar Das, Manager was present at the NIC Studio, Rayagada.

Information Commissioner : **Shri Sharat Sabharwal**

Information sought

This matter concerns an RTI application filed by the Appellant, seeking copies of all papers relating to a loan account mentioned in the application.

The CPIO reply

No reply given.

Grounds of the First Appeal

Information sought not provided.

Order of the First Appellate Authority

No order passed.

Grounds of the Second Appeal

No information provided.

Relevant facts emerging during the Hearing, Discussion and Decision

The representative of the Appellant stated that even though the RTI application was filed on 24.4.2015, the information was provided to the Appellant only about a week ago and it is incomplete. He further submitted that the information concerning the repayments made by the Appellant and one time settlement particulars has not been provided. In response to our query, the Respondents stated that the entire loan file is available in their branch which is located around 10 kms. from the place of residence of the Appellant.

2. We have considered the submissions of both the parties and express the Commission's displeasure with the fact that the RTI application was not acted upon within the stipulated time-frame. The CPIO is directed to exercise caution in this regard in future to ensure that all RTI matters are attended to in keeping with the provisions of the RTI Act and strictly within the time-frame stipulated therein.

Further, the CPIO is directed to provide to the Appellant the information concerning the repayments made by her and the one time settlement particulars, if any, as available on records. In case the Appellant is interested, the CPIO is also directed to facilitate inspection of the entire loan file by her or her duly authorised representative at the branch at which it is kept. After the inspection, the Appellant or her duly authorised representative should be given photocopies of the inspected records, desired by her, free of charge. The CPIO should comply with our above directives within twenty days of the receipt of this order, under intimation to the Commission. All the additional information to be provided should be provided free of charge.

3. With the above directions and observations, the appeal is disposed of.
4. Copies of this order be given free of cost to the parties.

Sd/-
(Sharat Sabharwal)
Information Commissioner

Authenticated true copy. Additional copies of orders shall be supplied against application and payment of the charges prescribed under the Act to the CPIO of this Commission.

(Vijay Bhalla)
Deputy Registrar