

CENTRAL INFORMATION COMMISSION
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Appeal No.CIC/BS/A/2015/002062

Appellant: Surender Nath Singh
S/o Late Sh Kedarnath Singh
Vill/PO- Belhari Distt. Gazipur-233221, UP.

Respondent: Central Public Information Officer/Dy. Div.
Manager (PLI)
Department of Posts, O/o CPMG , Lucknow (UP
Circle), Lucknow UP.

Date of Hearing: 15.03.2017
Date of Decision: 15.03.2017

ORDER

Facts:

1. The appellant filed RTI application dated 24.03.2015 seeking information regarding action taken on his letter dated 29.03.2011 with regard to payment of his four policies viz No. 247267-C, 268888-C, 506211-C and R.J. 5619-C and details of amounts deposited in the policies, required formalities for making payment against the policies etc
2. The CPIO responded on 31.03.2015. The appellant filed first appeal dated 26.05.2015 before the first appellate authority (FAA). The FAA responded on 25.06.2015. The appellant filed second appeal to the Commission on 20.08.2015 on the ground that information should be provided to him.

Hearing:

3. The appellant and the respondent participated in the hearing through VC.

4. The appellant stated that he had taken 4 policies of postal life insurance. The appellant stated that he has written a letter on 16.01.2011 to Kolkata CPMG office for payment of all four policies. The appellant stated that he was informed that he comes under the jurisdiction of the Lucknow Circle therefore; he should apply for payment in Lucknow Circle Office. Consequently, he applied to the Lucknow Office vide letter dated 29.03.2011 and he sent original policy documents by registered office. The appellant stated that he is running from pillar to post for getting payment of his policies but till today he has not been made payment.

5. The appellant stated that in response to his RTI application he was informed that the records of all the stated four policies is not available in the Lucknow Office. The appellant stated that he has not been informed of action taken on his letter dated 29.03.2011 by which the original policies, payment receipts etc were sent by him for making payment. The appellant stated that he failed to understand where he should approach for payment of his policies. The appellant stated that he has retired from Ministry of Agriculture from Kolkata.

6. The respondent stated that the appellant has been replied to vide letter dated 31.03.2015 that they have no record of his referred four policies. The respondent stated that from the perusal of the copies sent along with the RTI application, it appear that the 3 policies were issued by the Karnataka postal Circle, Bangalore and one was issued by Rajasthan Circle, Jaipur. The respondent stated that the appellant has a grievance which cannot be settled under the RTI Act. However, information as per records has been provided by him.

Discussion/ observation:

7. The sought for information has been provided. The appellant was advised that he may approach Superintendent, Post Offices or Head Post Office in Gazipur for assistance in the matter.

Decision:

8. No intervention is required in the matter at the level of this Commission.

Appeal is disposed of. Copy of the order be given to the parties free of cost.

(Radha Krishna Mathur)
Chief Information Commissioner

Authenticated true copy

(S.C. Sharma)
Dy. Registrar