

CENTRAL INFORMATION COMMISSION  
2<sup>nd</sup> Floor, 'B' Wing, August Kranti Bhawan  
Bhikaji Cama Place, New Delhi-110066  
[Tel:+91-11-26186535](tel:+91-11-26186535)

Appeal No.CIC/BS/A/2015/002057

Appellant: Madhu Agrawal  
H. No. 374, Kaharwan, Biharipur, Bareilly-  
243003 Uttar Pradesh.

Respondent: Central Public Information Officer/Asst.  
Postmaster General (PG)  
Department of Posts, O/o Chief Post Master  
General, U.P. Circle, Lucknow-226001

2. CPIO, Sr. Supdt.  
Deptt. Of Posts, O/o the Sr. Supdt. of Post  
Offices, Allahyabad Divn. Allahabad UP.

Date of Hearing: 15.03.2017  
Date of Decision: 15.03.2017

**ORDER**

**Facts:**

1. The appellant filed RTI application dated 20.05.2015 seeking information on action taken on his complaint dated 25.03.2015 regarding delayed delivery of letter.

2. The CPIO responded on 27.05.2015, 26.08.2015. The appellant filed first appeal dated 10.07.2015 before the first appellate authority (FAA). The FAA responded on 14.08.2015. The appellant filed second appeal with the Commission on 09.11.2015 on the ground that information should be provided to him.

**Hearing:**

3. The respondent participated in the hearing through VC. The appellant did not participate in the hearing.

4. The respondent stated that the appellant has been replied to vide letters dated 27.05.2015, 05.06.2015. The respondent stated that the first appellate authority has disposed of the appeals on 14.08.2015 and 26.08.2015. The respondent stated that there was a delay of 17 days in delivery of article booked by the appellant. The respondent stated that two officials have been identified for deficiency in duties. The respondent stated that the action taken against delinquent staff is not available with them.

**Discussion/ observation:**

5. The action/steps taken by the respondent in dealing with the RTI application are satisfactory. However, the reply on point no. 4 has not been given to the appellant, which relates to action taken against delinquent officials.

**Decision:**

6. The respondent is directed to reply to appellant in regard to point no. 4 in context of his RTI application as per the RTI Act, within 30 days of this order.

The appeal is disposed of. Copy of the order be given to the parties free of cost.

**(Radha Krishna Mathur)**  
**Chief Information Commissioner**

Authenticated true copy

(S.C. Sharma)  
Dy. Registrar