

CENTRAL INFORMATION COMMISSION
2nd Floor, 'B' Wing, August Kranti Bhawan,
Bhikaji Cama Place, New Delhi -110066
Tel : +91-11-26186535

Appeal No. CIC/BS/A/2015/002011

Appellant: Mr. Shekar Arvind Lonkar
C-8/1, Premlok Prk Chinchwad,
Pune- 33

Respondent: Central Public Information Officer
Sr. Supdt. Deptt. of post, O/O Supdt.
Deptt. of post Office, Pune City
West Divn., Pune- 411030

Date of Hearing: 03.03.2017

Dated of Decision: 03.03.2017

ORDER

Facts:

1. The appellant filed RTI application dated 12.05.2015 seeking certified copy of post office rules by which, action may be initiated against the post man who re-directed appellant E Moto JDR, HVL NO.2 Pune 37 and reason for redirection of appellant MO to JDR, HVL No1, Pune 37 when it was addressed to JDR, HVL Pune -02 etc.
2. The CPIO responded on 16.06.2015 and 05.08.2015. The appellant filed first appeal dated 19.06.2015. The FAA responded on 03.07.2015. The appellant filed second appeal on 21.09.2015 before the Commission on the ground that information should be provided to him.

Hearing:

3. Both the parties participated in the hearing through video conferencing.
4. The appellant stated that the respondents are into the practice of redirecting the Money orders without being supported by any govt. orders. The appellant stated that the respondent should provide him the rule position with respect to redirection of the Money orders.
5. The appellant further stated that the FAA order was substandard as the concerned officials/officers are not properly trained.

6. The respondent stated that the Money Order was redirected on the advice of JDR, HVL No. 1 to JDR, HVL No. 2, so as to be paid to the concerned designated officer/official. The postman is competent to redirect a Money order if it is addressed to a particular designation. The respondent stated that the rules and regulation pertaining to redirection of money orders are on CPMG website.

7. The respondent further stated that in case of address by 'name' only, the Money order is paid directly to the person concerned.

8. The respondent also stated that once the money is paid out, they cannot withdraw the same and deliver at a new address.

Discussion/ observation:

9. The respondent shall provide to the appellant, the rule position and govt. orders, if any, with regard to the redirection of Money orders, within a period of 7 days from the date of receipt of this order.

10. As extracted from the respondent's website, the relevant point on redirection reads as follows:-

“Re-direction

Money Order will be redirected to new address, free of charge, if the payee has moved to a different station after giving written instructions to Post Office for redirection.”

11. The quality of FAA order is not up to the mark. The Secretary, Department of Posts, shall arrange adequate training to the concerned officials/officers.

Decision:

12. The respondent is directed to take action as per paras 9 and 11 above.

The appeal is disposed of. Copy of the order be given to the parties free of cost.

(Radha Krishna Mathur)
Chief Information Commissioner

Authenticated true copy

(S.C. Sharma)
Dy. Registrar

Copy to:-
The Secretary,
Department of Posts,
Dak Bhawan, Sansad Marg,
New Delhi-110001.