

CENTRAL INFORMATION COMMISSION

(Room No.315, B-Wing, August Kranti Bhawan, Bhikaji Cama Place, New Delhi 110 066)

Prof. M. Sridhar Acharyulu (Madabhushi Sridhar)

Central Information Commissioner

CIC/BS/A/2016/001967

Savita Devi v. PIO, Department of Posts

RTI	:	12.10.2015
FAO	:	Nil
Second Appeal	:	01.08.2016
Hearing	:	26.07.2017
Appellant	:	Present
Public Authority	:	Mr. B.S. Pathak
Decided On	:	28.07.2017

FINAL ORDER

FACTS:

1. Appellant filed RTI application dated 12.10.2015 seeking information about the status of receiving her passbook which she submitted to the Department. The appellant approached this Commission as there was no response from the CPIO and the FAA.

Decision :

2. Mrs. Savita Devi stated that she had registered for Gramin Insurance Scheme in Kasauli Branch Post Office and later applied for its conversion under another policy. The Department had sought certain documents from her to process the conversion and she had submitted her Passbook and other documents in the Aurangabad Post Office. However, she has not received her documents back after several requests and reminders and wants to know the period within which she will receive them.

3. The officer stated that the conversion of the scheme of policy-holders was being handled by the Patna Division and since the office was again transferred/shifted to another district, there was delay in returning the documents to the appellant. The officer assured that their office was settled and is now currently in a position to deliver the documents.

4. The Commission directs the respondent authority to provide the passbook and other documents submitted by Smt. Savita Devi, within ten days from this date and cautions the Public Authority to be more responsible and time-bound while responding to the applicants. Disposed of.

SD/-
(M. Sridhar Acharyulu)
Central Information Commissioner

Authenticated true copy

(Dinesh Kumar)
Deputy Registrar

Copy of decision given to the parties free of cost.

Addresses of the parties:

1. The CPIO under RTI,
Department of Posts,
Superintendent of Post Office,
Aurangabad Division,
Aurangabad, Bihar.
2. Mrs. Savita Devi,