

CENTRAL INFORMATION COMMISSION
2nd Floor, 'B' Wing, August Kranti Bhawan,
Bhikaji Cama Place, New Delhi -110066
Tel : +91-11-26186535

Appeal No. CIC/BS/A/2016/001722

Appellant: Ms. Pallavi Priyadarshini,
C/O. Dr. BN Mishra,
Adarsh Pathological Centre,
Eng. Road,
Daltanganj-8822101,
Palamu.

Respondent: Central Public Information Officer
GM BSNL,
O/o. General Manager Telecom,
Daltanganj-882101,
Palamu.

Date of Hearing: 17.07.2017
Dated of Decision: 17.07.2017

ORDER

Facts:

1. The appellant filed RTI application dated 4.12.2015 seeking information regarding reason for neglecting her request to set up landline connection at her address by BSNL; reason why Rs. 500/- paid by her to get the connection is not being returned by BSNL; what are the actions being taken against the officers at fault in the matter, etc.
2. The response of CPIO is not on record. The appellant filed First Appeal dated 6.01.2016 with First Appellate Authority (FAA). The response of FAA is not on record. The appellant filed second appeal on 17.06.2016 before the Commission on the ground that information has not been provided to her.

Hearing:

3. The respondent Shri Kamlesh Kumar (SE, Phones) participated in the hearing through video conferencing. The appellant did not participate in the hearing.

4. The respondent stated that he did not have any record regarding the instant RTI application. The respondent stated that he received RTI application along with the hearing notice sent by Commission. The respondent stated that on receipt of the application they tried to contact with the appellant. The respondent stated that the appellant's father informed that the appellant has gone abroad. The respondent stated that they should be given some time for collecting the information. On query from the Commission, the respondent stated that they are ready to provide connection to the appellant or refund appellant's Rs. 500/- . The respondent stated that the appellant may choose anyone.

Discussion/ observation:

5. On query from the Commission, the respondent stated that they are not aware as to whether the RTI application was replied or not.

Decision:

6. The matter is adjourned. The respondent is directed to inform the Commission, whether the RTI application was replied to. If not, inform the name & designation of the CPIO who were responsible for not replying the RTI application from the date of receipt the RTI application till date, within 15 days of receipt this order.

7. The Dy. Registrar is directed to relist the matter after 15 days of this order.

Copy of the order be given to the parties free of cost.

(Radha Krishna Mathur)
Chief Information Commissioner

Authenticated true copy

(S.C. Sharma)
Dy. Registrar