

CENTRAL INFORMATION COMMISSION
2nd Floor, 'B' Wing, August Kranti Bhawan
Bhikaji Cama Place, New Delhi-110066
[Tel:+91-11-26186535](tel:+91-11-26186535)

Complaint No.CIC/BS/C/2016/000168

Complainant: Vijay Kumar Bansal
Branch Manager LIC of India, Uchana Mandi,
Distt, Jind Haryana.

Respondent: Central Public Information Officer
DE (Admin), BSNL, O/o Chief General Manager
Telecom Haryana Circle, Jind, Haryana

Date of Hearing: 02.05.2017
Date of Decision: 02.05.2017

ORDER

Facts:

1. The complainant filed RTI application dated 09.12.2015 seeking incoming and outgoing call details of his prepaid mobile no. 9467744281 for the date 14.01.2014 etc.
2. The CPIO responded on 28.12.2015 that the information is not available being beyond the retention period. The complainant filed a complaint with the Commission on 07.03.2016 with a plea to provide information.

Hearing:

3. The complainant and the respondent Shri Naresh Kumar (AGM, HR) participated in the hearing through VC.
4. The complainant stated that the sought for information has not been provided to him.
5. The respondent stated that the complainant has been replied to vide letter dated 28.12.2015. The respondent stated that the sought for information was more than one year old on the date of the RTI application. The respondent stated that as per their record retention policy and agreement with the DoT, the

call details are kept in the server only for one year. The respondent stated that the sought for information is not available, being beyond retention period. The complainant is seeking call details for the date 14.01.2014. They had received the RTI application on 16.12.2015. The respondent stated that the call details record office, Panipat has informed that the sought for information is not available in the server/ system.

Discussion/ observation:

6. The steps/action taken by the respondent in dealing with the RTI application is satisfactory.

Decision:

7. No intervention is required in the matter at the level of this Commission.

The complaint is disposed of. Copy of the order be given to the parties free of cost.

(Radha Krishna Mathur)
Chief Information Commissioner

Authenticated true copy

(S.C. Sharma)
Dy. Registrar