

**CENTRAL INFORMATION COMMISSION**  
**2nd Floor, 'B' Wing, August Kranti Bhawan**  
**Bhikaji Cama Place, New Delhi-110066**  
**Tel: +91-11-26186535**

**Appeal No.CIC/KY/A/2016/001257**

**Appellant:** Insad  
S-82135-A, Jagdamba Camp,  
Sheikh Sarai Phase-I, New Delhi-110017

**Respondent:** Central Public Information Officer  
Dy. P.O., M/o External Affairs,  
HUDCO Trikoot-III, Bhikaji Cama Place,  
R.K. Puram, New Delhi-110066.

**Date of Hearing:** 08.03.2017

**Date of Decision:** 08.03.2017

**ORDER**

**Facts:**

1. The appellant filed RTI application dated 12.04.2016 seeking information on seven points regarding application dated 10.02.2016 for issuance of new passport with regard to (i) Daily progress report of action taken on the application, (ii) File noting copy of the application, (iii) Inquiry report and the officer conducting inquiry, (iv) Officer concerned for issuance of passport, etc.
2. The CPIO responded on 26.05.2016 stating that point wise reply has been given to the appellant. With regard to the status of application adverse police report had been received with remarks "not having satisfied documents" and the police verification has been re-initiated on 19.05.2016. The appellant

filed first appeal dated 01.06.2016 before the first appellate authority (FAA). The FAA response is not on record. The appellant filed complaint to the Commission on 19.07.2016 on the ground that information should be provided to him.

**Hearing:**

3. The respondent participated in the hearing through counsel in person. The appellant did not participate in the hearing.

4. The respondent stated that the appellant has been replied to vide letter dated 06.05.2016. The respondent stated that they will give pointwise reconciled reply to the appellant.

**Discussion/ observation:**

5. The Commission observed that the point wise reply has not been given to the appellant and given reply is vague/misleading/false. The Commission further observed that the remark of passport authorities viz 'Applicant not having satisfied documents' does not make any sense as the documents are not specified. It is further observed that the police report is also opaque.

**Decision:**

6. Respondent is directed to provide to the appellant the information in context of his RTI application within 30 days of this order.

7. Respondent CPIO is directed to showcause why action should not be taken against them for contravening the provisions of the RTI Act including not giving correct information, within 30 days of this order.

8. The Chief Passport Officer is directed to issue directions to all offices for:

(i) Invariably giving pointwise replies to RTI application.

(ii) Specific deficient documents should be clearly mentioned.

(iii) If an adverse police report is received, its copy should be sent to applicant immediately for his comments.

(iv) Clearly articulated policy, shared with general public, for re-verification of police report should be laid down.

This may be done within 30 days of this order.

The appeal is disposed of. Copy of the order be given to the parties free of cost.

**(Radha Krishna Mathur)**  
**Chief Information Commissioner**

Authenticated true copy

(S.C. Sharma)  
Dy. Registrar

Copy: The Chief Passport Officer through First Appellate Authority/Regional Passport Officer, Regional Passport Office, Hudco Trikoot-III, Bhikaji Cama Place, R.K Puram, New Delhi-110066.