

**CENTRAL INFORMATION COMMISSION**  
**2nd Floor, 'B' Wing, August Kranti Bhawan,**  
**Bhikaji Cama Place, New Delhi -110066**  
**Tel : +91-11-26717355**

**Appeal No. CIC/VS/A/2015/001080**

Appellant: Kamal Kant Sharma  
III-147 A G Colony Bajaj Nagar,  
Jaipur Rajasthan 302015

Respondent: Central Public Information Officer  
Sr. DFM RTI Cell, North Western Rly,  
O/o PIO, Jaipur Dinn., Jaipur, Rajasthan.

Date of Hearing: 16.12.2016  
Dated of Decision: 16.12.2016

**ORDER**

**Facts:**

1. The appellant filed RTI application dated 07.11.2014 seeking information regarding copy of rules/regulations/benchmarks for issuing and cancellation of the tickets in general quota of various trains, details of staff, cadre, and details of staff deputed outside, the rules about deployment of staff on contract etc.
2. The CPIO responded on 19.12.2014. The appellant filed first appeal on 05.01.2015 with the First Appellate Authority (FAA). The FAA responded on 22.01.2015. The appellant filed appeal on 22.04.2015 before the Commission with the plea that the sought for information has not been provided to him.

**Hearing:**

3. The appellant and the respondent both participated in the hearing.
4. The appellant stated that he has sought the copy of rules for issuing reservation ticket but the Railway Board furnished the copy of rules regarding reservation. The appellant stated that the sanctioned and working strength of the office and cadre wise information has not been provided to him. The appellant stated that the details (name, designation and period) of

staff deputed from outside on deputation has not been provided to him. The appellant stated that the rules about deployment of staff on contract and deputation have not been provided to him. The appellant stated that the copy of rules under which the train ticket checkers are bound to have bits and pieces during duty hours and the list of such items has not been provided to him.

5. The respondent stated that the reservation quota is earmarked only in reserved category of train, the rules regarding reservations were provided to the appellant. The respondent stated that as far as unreserved tickets are concerned, these tickets are not train specific and passenger can travel in any train going to that destination on that date subject to availability of coach of that class hence no limit can be imposed on issuing of these tickets. The respondent stated that they will provide revised Railway Passengers (Cancellation of Ticket and Refund of fare) Rules to the appellant.

6. The respondent stated that sanctioned and working strength of the office establishment has been informed to the appellant. The respondent stated that there are no employees on deputation basis. The respondent stated that no staff is engaged on contractual basis. The respondent stated that they will provide the circular regarding items/identity proof etc which train ticket checkers are bound to have during the duty hours.

**Discussion/ observation:**

7. In view of the above, the remaining information may be provided to the appellant.

**Decision:**

8. The respondent is directed to provide remaining information to the appellant in context of his RTI application within 30 days of this order.

The appeal is disposed of. Copy of the order be given to the parties free of cost.

**(Radha Krishna Mathur)**  
**Chief Information Commissioner**

Authenticated true copy  
(S.C. Sharma)  
Dy. Registrar