

CENTRAL INFORMATION COMMISSION
2nd Floor, 'B' Wing, August Kranti Bhawan,
Bhikaji Cama Place, New Delhi -110067
Tel : +91-11-26717355

Appeal No. CIC/RK/A/2016/000908

Appellant: Mr. Bharatlal Chaurasiya
C/o. Sh. Mahabir Singh, R/o. Vill/PO-Nogaon,
Tehsil-Lalganj, Distt. Mirzapur-231211, UP,
(8542039726).

Respondent: Central Public Information Officer
P.M Office, South Block, New Delhi-110011

Date of Hearing: 15.9.2016
Dated of Decision: 15.09.2016

ORDER

Facts:

1. The appellant filed RTI application dated 28.09.2015 seeking information regarding action taken on his letter dated 15.07.2014 and 10.04.2015 and letter received from Reserve Bank of India dated 17.01.2014, 22.01.2014 and 29.04.2014 in respect of restructuring of his debt account maintained in the Allahabad Bank.

2. The CPIO responded 13.10.2015. The appellant filed first appeal on 18.11.2015 with the First Appellate Authority (FAA). The FAA response is not on record. The appellant filed second appeal on 16.02.2016 before the Commission with the plea that appropriate action be taken after perusal of annexures.

Hearing:

3. The appellant and the respondent both participated in the hearing.

4. The appellant stated that he is seeking information on 7 points with regard to action taken on his letters. The appellant stated that he has received replies but effective fruitful reply has not been given till today. The appellant stated that due to recession in the business he could not deposit the loan amount in time. That is why he wanted to get his loan restructured.

The appellant stated that the Banks have extended the period for repayment up to one year but this benefit has not been given to him. The appellant stated that he has deposited Rs.45000/ but Bank is not issuing him 'No Dues' certificate.

5. The respondent stated that the appellant vide letter dated 16.12.2015 was informed that his grievance letter dated 15.07.2014 has been forwarded to the Secretary, Ministry of MSME vide ID No. 10/03/2014-PMP1/September 23 dated 16.09.2014 and letter dated 10.04.2014 has been forwarded to the Chief Secretary, Government of UP and the Secretary, Department of Financial Services (Banking Division) vide PMO ID No. PMOPG/D/2015/0293203 dated 11.12.2015 for appropriate action

6. The respondent stated that the first appellate authority vide its order dated 20.01.2016 had disposed of the first appeal having concurred with the findings of the CPIO.

Discussion/ observation:

7. The action/steps taken by the respondent in dealing with the RTI application is satisfactory.

Decision:

8. No action is required in the matter at the level of this Commission.

9. The Allahabad Bank, Head Office, 2 N.S. Road Kolkata-700001 is advised to look into the grievance of the appellant and inform the appellant accordingly.

10. The Secretary, Department of Financial Services (Banking Division) is also advised to look into the grievance and inform the appellant accordingly.

The appeal is disposed of. A copy of the order be given to the parties free of cost.

(Radha Krishna Mathur)
Chief Information Commissioner

Authenticated true copy
(S.C. Sharma)
Dy. Registrar