

**CENTRAL INFORMATION COMMISSION**  
**2nd Floor, 'B' Wing, August Kranti Bhawan,**  
**Bhikaji Cama Place, New Delhi -110066**  
**Tel : +91-11-26186535**

**Complaint No. CIC/BS/C/2016/900006**

Complainant: Ramanlal,  
279, Adarsh Nagar, Near Kalash,  
Sirohi, Rajasthan-307001.

Respondent: Central Public Information Officer,  
TDM, BSNL, O/o Telecom Distt. Manager,  
Sirohi, PWD Colony, Sirohi-307001, Raj.

Date of Hearing: 19.04.2017

Dated of Decision: 19.04.2017

**ORDER**

**Facts:**

1. The complainant filed RTI application dated 19.11.2015 seeking information regarding non-receipt of the refund amount till 31.10.2015 (i.e. two months after disconnection) despite disconnection of his telephone no. 0297 2222168 on 31.08.2015 and yet the bills for September and October, 2015 were raised by the BSNL. He wants correct factual position in the matter of refund of his deposit.
2. The CPIO response, first appeal and the FAA response are not on record. The complainant filed a complaint on 28.12.2015 before the Commission on the ground that information should be provided to him.

**Hearing:**

3. Both the parties were absent.

**Discussion/ observation:**

4. From the material available on record, it is observed that the respondent has not furnished the sought for information to the complainant. This complaint is treated as appeal.

5. The respondent should provide the sought for information to the complainant within 15 days from the date of receipt of this order and send a compliance report to the Commission.

**Decision:**

6. The respondent is directed to take action as per para 5 above.

7. The respondent is directed to show cause, within 30 days of this order, why action should not be taken against him for trying to deny information by not attending the hearing.

8. The respondent is further directed to show cause, within 30 days from the date of receipt of this order, why penalty should not be imposed on him for not providing the sought for information within the timelines prescribed in the RTI Act.

The appeal is disposed of. Copy of the order be given to the parties free of cost.

**(Radha Krishna Mathur)**  
**Chief Information Commissioner**

**Authenticated true copy**

**(S.C. Sharma)**  
**Dy. Registrar**