

**CENTRAL INFORMATION COMMISSION**  
**2nd Floor, 'B' Wing, August Kranti Bhawan,**  
**Bhikaji Cama Place, New Delhi -110067**  
**Tel : +91-11-26717355**

**Complaint No. CIC/DS/C/2013/000530**

Complainant: Mr. Ram Lal  
R/o. Anshu Typing Insttt., Shop No-4, Main Mkt,  
Begumpur, New Delhi-110086, (9005524182).

Respondent: 1. Central Public Information Officer  
P.M Office, South Block, New Delhi-110011

2. Central Public Information Officer  
Railway Board, Ministry of Railway  
Rail Bhawan, New Delhi-110001.

Date of Hearing: 07.9.2016  
Dated of Decision: 07.09.2016

**ORDER**

**Facts:**

1. The complainant filed RTI application dated 04.09.2013 seeking information regarding action taken on his complaint dated 05.08.2013 against corrupt officials of pension department Railway NCR Zone Allahabad with regard to the pension and medical allowances etc.

2. The CPIO responded on 12.09.2013. The Complainant filed a Complaint on 17.10.2013 before the Commission with the plea that the sought for information has not been provided to him.

**Hearing:**

3. The respondent participated in the hearing and the complainant did not participate in the hearing.

4. The respondent ( Prime Minister office) stated that the complainant vide letter dated 12.09.2013 was informed that his RTI application has been transferred to the Railway Board, Ministry of Railways, Rail Bhawan, New Delhi for appropriate action.

5. The respondent (Ministry of Railways) stated that the complainant had grievances with regard to the payment of revised pension and medical allowances. The respondent stated that the grievances have been resolved and the complainant has been informed vide letter dated 03.12.2014, 08.12.2014 and 06.08.2016. The respondent stated that both the letters dated 03.12.2014 and 08.12.2014 have been received by the complainant on 08.12.2014.

**Discussion/ observation:**

6. The grievances of the complainant have been resolved. However, delayed response to the RTI application was given by the respondent, Ministry of Railways.

**Decision:**

7. No action is required in the matter at the level of this Commission.

8. The Ministry of Railways is directed to caution the CPIOs to discharge their responsibilities as per the timelines prescribed in the RTI Act.

The Complaint is disposed of. A copy of the order be given to the parties free of cost.

**(Radha Krishna Mathur)**  
**Chief Information Commissioner**

Authenticated true copy

(S.C. Sharma)  
Dy. Registrar