

CENTRAL INFORMATION COMMISSION
2nd Floor, 'B' Wing, August Kranti Bhawan
Bhikaji Cama Place, New Delhi-110066
Tel:+91-11-26186535

Complaint No.CIC/VS/C/2014/000521

Complainant: P Venkateswara Rao
C/O K. Janardhan, Flat No. 305,
NBR Extension Apartment, Meerpet,
R.R. Distt. Hyderabad, Andhra Pradesh.

Respondent: Central Public Information Officer
M/o External Affairs, Regional Passport Office,
D No. 8-2-215-219, Shivaji Nagar, Secunderabad-3

Date of Hearing: 28.02.2017

Date of Decision: 28.02.2017

ORDER

Facts:

1. The complainant filed RTI application dated 01.08.2014 seeking information regarding action taken by passport officer upon his complaints dated 29.04.2013 and 28.03.2014.
2. The CPIO response is not on record. The complainant filed first appeal dated 22.09.2014 before the first appellate authority (FAA). The FAA response is not on record. The complainant filed complaint to the Commission on 13.11.2014 on the ground that complainant on the ground that no information has been provided to him.

Hearing:

3. The complainant participated in the hearing through video conferencing. The respondent participated in the hearing through counsel in person.

4. The complainant stated that despite dispatch proof of complaints, the respondents have not replied regarding action taken on his complaints.

5. The respondent stated that the complaints are not traceable in their record.

Discussion/ observation:

6. The CPIO has received complaints as the complainant has furnished the dispatch proof.

7. It is also observed that the respondent does not deny receipt of RTI. However, he has neither replied to RTI nor to the appeal filed thereafter.

8. The respondents shall search for complaints and if they are not found available, shall conduct an inquiry as to what happened to the complaints sent by the complainant. The enquiry report shall be submitted to the Commission. The respondent shall also reply to the RTI query of the complainant.

Decision:

9. The respondent is directed to take action as per para 8 above within 30 days from the date of receipt of this order.

10. The respondent is directed to show cause as to why penal action should not be taken against him for failing to reply to RTI request till date.

The Deputy Registrar is directed to list the matter after 30 days.

(Radha Krishna Mathur)
Chief Information Commissioner

Authenticated true copy

(S.C. Sharma)
Dy. Registrar