

CENTRAL INFORMATION COMMISSION
2nd Floor, 'B' Wing, August Kranti Bhawan,
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Appeal No. CIC/BS/A/2016/000478

Appellant: Mr. Sharad Kumar,
S/O. SH. Brij Narayan,
MO-Gautam Nagar NR Kalansh
Mandap, Gali No.1,
PO-Kashipur, Distt. Udham Singh
Nagar-244713.
Uttarakhand.

Respondent: Central Public Information Officer
DGM (Admn.)
BSNL, O/o. General Manager
Telecom Distt. Nainital, HQ
Haldwani.

Date of Hearing: 18.07.2017

Dated of Decision: 18.07.2017

ORDER

Facts:

1. The appellant filed RTI application dated 21.09.2015 seeking information regarding: when was phone no. 05947-271908 of appellant sanctioned and how much security money was deposited by appellant; when was above mentioned phone no. disconnected and whether security amount was returned or not; etc.
2. The CPIO responded on 07.10.2015 and provided requested information. The appellant filed First Appeal dated 05.11.2015 with First Appellate Authority (FAA). The FAA responded on 13.11.2015. The appellant filed second appeal on 30.12.2015 before the Commission on the ground that information should be provided to him.

Hearing:

3. The appellant and the respondent Shri Geneshankar (DGM, CPIO) participated in the hearing through VC.

4. The appellant stated that he had filed application on 04.10.2014 for refund of his security deposited for telephone connection. The appellant stated that on not having received the refund, he filed RTI application. The appellant stated that he has received a cheque of Rs. 458/-. The appellant stated the amount was not refunded within the prescribed period of 60 days. The appellant stated that he should be paid interest for delayed period. The appellant further stated that he had mentioned his bank account number in his application, yet the amount was not deposited in his account. He stated that his name has been wrongly written as Shri Sarat Chand by BSNL in some correspondence.

5. The respondent stated that the appellant has been replied to vide letter dated 07.10.2015. The respondent stated that the telephone no. 05947-271908 was disconnected on 26.09.2014. Out of security deposit of Rs.1500/, after adjustment of Rs. 840/ as installation fee and Rs. 202 as outstanding bills, Rs. 458/- was processed for refund. The respondent stated that the due to ERP implementation, the refund could not processed on time. The respondent stated that first appellate authority has ordered to recover Rs. 50 from the salary of errant officer. He clarified that this amount is not payable to the appellant. On query from the Commission, the respondent stated that during ERP implementation, the cheques were issued. Further, on query from the Commission, the respondent stated that after 60 days, the interest is payable in such cases.

Discussion/ observation:

6. The sought for information has been provided to the appellant.

Decision:

7. No intervention is required in the matter at the level of this Commission.

8. The respondent is advised to pay interest to the appellant for delay in not refunding the security deposit.

The appeal is disposed of. Copy of the order be given to the parties free of cost.

(Radha Krishna Mathur)
Chief Information Commissioner

Authenticated true copy

(S.C. Sharma)
Dy. Registrar