

**CENTRAL INFORMATION COMMISSION**  
**2nd Floor, 'B' Wing, August KrantiBhawan,**  
**Bhikaji Cama Place, New Delhi -110066**  
**Tel : +91-11-26186535**

**Complaint No. CIC/BS/C/2016/000310**  
**Appeal No. CIC/BS/A/2016/001849**

Appellant: Shailesh Kumar,  
Post Box No. 01,  
Khagaria Mukhya Dakghar,  
Khagaria,  
Bihar-851204

Respondent: 1. Central Public Information Officer  
AGM (Admn.)  
BSNL, O/o. Chief General  
Manager Telecom, Bihar Circle,  
Patna- 800001.

2. Central Public Information Officer,  
GM (Admn.) BSNL,  
Corporate Office,  
Bharat Sanchar Bhawan,  
Harish Chandra Mathur Lane,  
Janpath,  
New Delhi

Date of Hearing: 13.07.2017  
Dated of Decision: 13.07.2017

**ORDER**

**Facts:**

1. The appellant filed RTI application dated 01.04.2016 seeking information regarding: who has kept his BSNL mobile nos. on surveillance and/ or issuing clone SIM; what is the reason for the same etc.
2. The response of CPIO is not on record. The appellant's First Appeal with First Appellate Authority (FAA) is not on record. The response of FAA is not

on record. The appellant filed second appeal on 17.06.2016 before the Commission on the ground that information should be provided to him.

**Hearing:**

3. The respondents participated in the hearing through VC and in person. The appellant did not participate in the hearing.

4. The respondent stated that the appellant has been replied to vide letter dated 04.06.2016. On query from the Commission, the respondent read the reply during the hearing. The respondent stated that BSNL does not keep any mobile number on surveillance of any subscriber and BSNL does not make clone SIMs of any mobile number.

**Discussion/ observation:**

5. The steps/action taken by the respondent in dealing with the RTI application is satisfactory.

**Decision:**

6. No intervention is required in the matter at the level of this Commission.

The appeal and complaint is disposed of. Copy of the order be given to the parties free of cost.

**(Radha Krishna Mathur)**  
**Chief Information Commissioner**

Authenticated true copy  
(S.C. Sharma)  
Dy. Registrar