

**CENTRAL INFORMATION COMMISSION**  
**2nd Floor, 'B' Wing, August Kranti Bhawan,**  
**Bhikaji Cama Place, New Delhi -110066**  
**Tel : +91-11-26186535**

**Complaint No. CIC/BS/C/2014/000287**

Complainant: Mr. P L Koura  
LIG 16, Sector No. III, Parwanoo  
Dist- Solan H.P 173220

Respondent: Central Public Information Officer  
DE (A) BSNL, O/o GMTD Solan Nimada  
Comml. Complex, Saproon,  
Solan- 173211, H.P

Date of Hearing: 08.03.2017  
Dated of Decision: 08.03.2017

**ORDER**

**Facts:**

1. The complainant filed RTI applications dated 17.01.2013 and 16.06.2013 seeking information regarding details of excess amount of telephone rent credited viz (i) It should be clarified how it was calculated (ii) The period it relates to phone no. 233838, (iii) Details of excessive calls mentioned in Column no. 12, etc. be supplied for the purpose of checking etc.

2. The CPIO responded on 07.02.2013, 07.03.2013 and 19.06.2013. The first appeal is not on record. The response of FAA is not on record. The Complainant filed Complaint on 24.12.2014 before the Commission on the ground that information should be provided to him.

**Hearing:**

3. The complainant did not participate in the hearing. The respondent participated in the hearing through video conferencing.

4. The respondent stated that the complainant had sought for adjustment of excess of Rs. 122 of the earlier phone connection towards the second telephone connection. Respondent stated that the said security refunded to him includes this excess amount. Besides, there is no provision with regard

to transfer of credit from one phone connection to the other after closure of earlier connection.

5. The respondent further stated that the detailed report of the period 1995 to 1999 was not available in their record as such record is preserved only upto a period of one year.

6. The respondent also stated that they have already given reply to the complainant in this regard and the grievances of the complainant have been properly redressed.

**Discussion/ observation:**

7. The action/steps taken by the respondent in dealing with the RTI application is satisfactory.

**Decision:**

8. No further intervention of the Commission is required in the matter.

The complaint is disposed of. Copy of the order be given to the parties free of cost.

**(Radha Krishna Mathur)**  
**Chief Information Commissioner**

**Authenticated true copy**

**(S.C. Sharma)**  
**Dy. Registrar**