

CENTRAL INFORMATION COMMISSION
2nd Floor, 'B' Wing, August Kranti Bhawan
Bhikaji Cama Place, New Delhi-110066
[Tel:+91-11-26186535](tel:+91-11-26186535)

Complaint No.CIC/BS/C/2015/000254

Complainant: P Bhattacharjee
Janua Das Lane, Daily Bazar, Tinsukia 786125,
Assam

Respondent: Central Public Information Officer
ADG (FS-II) M/o Comm. & I.T., Deptt. of Posts
RTI Cell, Financila Service Divn. Dak Bhawan
Sansad Marg,
New Delhi-110001

Date of Hearing: 23.03.2017
Date of Decision: 23.03.2017

ORDER

Facts:

1. The complainant filed RTI application dated 05.10.2015 seeking information on 8 points regarding: cash counter timings of CBS CPC post offices as per current DOP rules, instruction for performing 'end of day' transactions, instructions to CBS post offices during link failure etc.
2. The CPIO responded on 19.10.2015. The first appeal and the First Appellate Authority's response are not on record. The complainant filed a complaint with the Commission on 18.12.2015 with a plea to pass necessary orders.

Hearing:

3. The respondent participated in the hearing personally. The complainant did not participate in the hearing.
4. The respondent stated that the complainant has been replied to vide letter dated 19.10.2015. The respondent stated that the sought for information is in

the form of questions which does not fall under the definition of information under the RTI Act. The respondent stated that there is no change in timings of cash counters for CBS post offices. The respondent stated that all orders are available on their website.

Discussion/ observation:

5. The Commission observed that the sought for information cannot be treated as questions. The complainant has asked for various policy details and not for creation of information.

Decision:

6. The respondent is directed to provide the information to the complainant, free of cost, within 15 days of this order.

The complaint is disposed of. Copy of the order be given to the parties free of cost.

(Radha Krishna Mathur)
Chief Information Commissioner

Authenticated true copy

(S.C. Sharma)
Dy. Registrar