

**Central Information Commission, New Delhi**  
**File No. CIC/SH/C/2016/900002**  
**Right to Information Act-2005-Under Section (18)**

**Date of hearing** : 3rd March 2017

**Date of decision** : 3rd March 2017

**Name of the Complainant** : SHRI HARBANS LAL

**Name of the Public Authority/Respondent** : CENTRAL PUBLIC INFORMATION OFFICER,  
CANARA BANK  
R & L SECTION, CIRCLE OFFICE,  
PLOT NO.-1, SECTOR 34-A,  
CHANDIGARH-160022

**RTI Application filed on** : 15/06/2015

**CPIO replied on** : 14/07/2015

**First Appeal filed on** : —

**First Appellate Authority order on** : —

**Complaint received on** : 26/11/2015

The Complainant was represented by his son, Shri Satnam Singh, who was present at the NIC Studio, Chandigarh.

On behalf of the Respondents, Shri Ravi Kumar, AGM was present at the NIC Studio, Chandigarh.

**Information Commissioner** : Shri Sharat Sabharwal

**Information sought**

This matter concerns an RTI application filed by the Complainant, seeking information on ten points regarding the bank's locker safety and related issues.

**The CPIO reply**

The CPIO denied the information under section 8 (1) (d) of the RTI Act.

## **Grounds of complaint to the CIC**

Information sought not provided.

## **Relevant facts emerging during the Hearing, Discussion and Decision**

The representative of the Complainant stated that the Complainant has a saving account with the bank and intended to hire a locker. Therefore, he wanted the information concerning the security measures of the Respondents for their lockers and regarding the lockers that were broken open. The Complainant wanted to be sure of the safety of his locker, in the event of hiring one from the Respondents.

2. The Respondents stated that they cannot disclose the information concerning the exact security measures for their lockers as this would jeopardise the security of the lockers. Further, some of the information sought was regarding breaking open of the lockers of third parties, if any, in the branch concerned and such information can also not be provided as it relates to the lockers of third parties. The representative of the Respondents further submitted that in case the Complainant intends to get a locker in the bank, he can be provided some general information regarding the safety of lockers, that can be made public.

3. We have considered the submissions of both the parties and are in agreement with the position stated by the Respondents. Therefore, we find no substance in this complaint and it is dismissed.

4. Copies of this order be given free of cost to the parties.

**Sd/-**  
**(Sharat Sabharwal)**  
**Information Commissioner**

Authenticated true copy. Additional copies of orders shall be supplied against application and payment of the charges prescribed under the Act to the CPIO of this Commission.

**(Vijay Bhalla)**  
**Deputy Registrar**