

**CENTRAL INFORMATION COMMISSION**

2<sup>nd</sup> Floor, August Kranti Bhawan,  
Bhikaji Cama Place, New Delhi-110066

**Decision No. CIC/SB/A/2015/000149**

**Dated 10.11.2016**

**Appellant** : Ms. Basanti Devi,  
W/o Late Shridhar Dubey,  
Mo. Simariya,  
Post. Jasidih, Distt. Deoghar,  
Jharkhand-814 142.

**Respondent** : Central Public Information Officer,  
Ministry of Home Affairs,  
FFR Division – CZ Section,  
NDCC-II Building, 2<sup>nd</sup> Floor,  
Sansad Marg, New Delhi-110 001.

**Date of Hearing** : 10.11.2016

**Relevant dates emerging from the appeal:**

RTI application filed on : 11.03.2015

CPIO's reply : 16.04.2015

First appeal filed on : 26.04.2015

Second appeal filed on : 27.06.2015

**ORDER**

1. Ms. Basanti Devi filed an application dated 11.03.2015 under the Right to Information Act, 2005 (RTI Act) before the Central Public Information Officer (CPIO), Ministry of Home Affairs (MHA) seeking information pertaining to a certified copy of Pension Pay Order (PPO) of her late husband who was a freedom fighter.

2. The appellant filed a second appeal dated 26.04.2015 before the Commission on the grounds that she has been provided incomplete and misleading information by the CPIO, MHA.

**Hearing:**

3. The appellant Ms. Basanti Devi, was represented by her son Dr. N.K. Dwivedi, who attended the hearing through audio conferencing. The respondent Shri Tikal Raj, Under Secretary, MHA was present in person.

4. The appellant submitted that she had sought copies of PPO in respect of the family pension. However, the same has not been provided to her on the ground that the same is not readily traceable. The appellant further submitted that she has even sent an application to the respondent for issuance of a duplicate copy of PPO to her. However, the same has not yet been issued to her.

5. The respondent submitted that the appellant was informed vide letter dated 16.04.2015 that the pension file is not traceable despite best efforts. The respondent further submitted that the pension is continuing and is credited monthly to the Bank account of the appellant. The respondent also stated that there is a prescribed procedure for obtaining a duplicate copy of the PPO and the appellant may apply for the same following the laid down procedure.

**Decision:**

6. The Commission, after hearing the submissions of both the parties and perusing the records, observes that as per the respondent information sought cannot be provided to the appellant as the relevant file is not traceable. The Commission further observes that since the appellant seeks a duplicate copy of the PPO, she may resend the application in this regard to the respondent and, thereafter, the respondent is directed to issue her a duplicate copy of the PPO

within a period of six weeks from the date of receipt of the said application from the appellant.

7. With the above observations, the appeal is disposed of.
8. Copy of the decision be provided free of cost to the parties.

**(Sudhir Bhargava)**  
**Information Commissioner**

**Authenticated true copy**

**(V.K. Sharma)**  
**Designated Officer**