

21/7/17

Dated: - 24-07-2017

To

SW

The Commissioner of police cum- Chief Information Providing Officer,

Dated; July 24, 2017

Delhi Police, DELHI

NODAL OFFICER
RTI CELL/PNG

Signature
27/7/17

Subject: Seeking of information under RTI Act, 2005 in FIR No. 87/14 dated 13th.February, 2014 in the matter of fraudulent withdrawal from ATM during February, 2014.

Respected sir,

My wife, Ms. Kanta, along with my relative visited Punjab National Bank's ATM at Kakrola More on 13th Feb., 2014 for withdrawing some money out of her account. While operating the ATM Card three persons entered in the ATM Stall and came forward for helping her as she had been facing some problem in entering the ATM Card in the ATM Machine. In the process, they exchanged the ATM card and handed over her some other ATM card of the same bank i.e., PNB. She could not draw the money as the operation was not successful. As one of the three persons was tall enough he became successful in copying out the PIN being entered by my wife. My wife left the ATM stall as she scared of the presence of these persons inside the stall and their unnecessary intervention. After a few minutes, I received the telephonic alerts on my mobile phone at Shimla. I contacted my wife in this regard from Shimla. She told me the whole story and said that she could not draw the money. On confirming this fact, I requested the Bank authority concerned to block the transaction through this ATM card at once but by the time the above persons became successful in withdrawing Rs. 25,000/- in two shifts of Rs.15,000/- and Rs.10,000/- each.

My wife and relatives went to the concerned Dwarka Police station round about at 7.30 PM to lodge the complaint in this regard but it took around 4 hours to lodge the complaint in the Police Station. I received an e-mail message dated 28th April, 2016 from the Investigation Officer concerned for sending the Bank Account No. from which the cash had been withdrawn fraudulently after lapse of more than two years.

In this regard, kindly provide the information on the following points:

- 1 The reasons for not completing the investigation at the earliest.
- 2 The reasons due to which the Bank Account No. could not be enquired at the time of lodging of the complaint in the police station.
- 3 The reasons of enquiring the Bank Account No. after lapse of more than two years as it strengthen the doubt and apprehension that police had links with the wrong-doers and the investigation was delayed intentionally to let the wrong-doers enjoy and live free.
- 4 Whether the police started with examining the ATM's camera footage? If not, the reasons for non-recognizing the culprits on the basis of such camera footage.

Virender Kumar

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