

RE 786304492170
6-10-17

Dy N. 353/AA/SW
9-10-17

No. 260/AA/SW
9 6-10-17

DGP/SW	A
Addl. DGP-WSW	
Addl. Dy. Insp.	
Branch	RTI Office
No.	29424
Dt.	6-10-17
Insp./Admn.	

To

Dated; October 03, 2017

The First Appellate Authority
-cum -The Deputy Commissioner of police
South West District, Sector-19, Dwarka, New Delhi Police
DELHI-110075

Subject: Request for providing information/ action under section 19 of RTI Act-2005 in matter of fraudulent withdrawal through ATM during February, 2014.

Respected sir,

I the undersigned may bring to your kind notice the information sought and replies or information provided by me concerned there against (Copies enclosed) may be reviewed.

In brief, the fact is that my wife, Ms. Kanta, along with my relative while attempting withdrawal of money from PNB's ATM at Kakrola More on 13 Feb. 2014 faced some problem and three persons came forward to help her to make the attempt successful. The attempt could not be made successful rather she was perplexed of their presence and in this state of situation; the interveners trapped the PIN code and also exchanged the ATM card. They used the same letter on successfully and withdrawn Rs. 25,000/- in two attempts of Rs.15000/- and Rs.10000/- per attempt. This was made known to us through SMS alerts.

On receiving alerts Mrs. Kanta went to police station Dwarka with relatives to lodge the complaint which was delayed unnecessarily and also the required information/facts required to facilitate the hassle free investigation of the matter was not gathered at the time. Secondly the action taken by the police officials concerned was delay dallying.

Dissatisfaction with the results of the investigation/ additional enquiry we have to resort to seek the information under RTI Act. But the information provided by the PIO also not satisfactory and convincing and it is leveled as allegations against the police which infect is nor our intention. Our belief is that police knows who operates in its area and in case policing is effected properly nothing can be remained untraced out. Had the sincere efforts and proper documentation been carried out at the time of lodging of complaint the matter could have been resolved within a short spell of time.

Keeping in view the facts stated in the documents attached you are requested to look into the matter and furnish the answers to related queries up to my satisfaction please.

Virender Kumar 03/10/17

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