

Under section 2(f) of the RTI ACT , I would like to ask TRAI to inquire and confirm with Vodafone India Ltd if the mail I had sent to ap@traigov.in keeping in CC their email Nodal.mum@Vodafone.com has similar attachments as sent in the mail to ap@traigov.in. Vodafone is in denial of having had received the attachments I have sent in mail. The attachments were namely 1) the booking slip of my registered parcel RM636447905IN 2) The slip of delivery by the Delisle road post office 3)The honorable consumer court's notice 4) My notice to Vodafone 5) My notice 6) Consumer complaint/ Vakalatnama.

TRAI may please check the email I sent on ap@traigov.in all the attachments and that very email was sent to Vodafone on 25/09/2017 at 3:44 am. Also that very mail is kept in CC with the mail sent to TRAI on 26/09/2017 at 8:34 pm. The screenshot of which is attached below.

The actual mail may be read on your email ID ap@traigov.in

I had also sent a registered post ,consignment number RM636447905IN to their headquarters at the peninsula corporate park, Ganpatrao Kadam marg at Lower Parel Mumbai-400013 which was delivered by the post office at the Delisle road post office ,Mumbai-400012 on 13/09/2017, while giving me the 'delivery proof'slip of the said consignment. TDSAT may kindly confirm with Vodafone if the consignment is received by them containing the consumer court's order asking them to remain present on 12/10/2017 at 10:00 am at the court address mentioned. Also inclusive with the consignment is the Vakalatnama. Attached herewith are the emails sent to TDSAT and Vodafone.

FW: Please confirm with your legal counsel/legal department/director if my registered letter has reached them. I have the proof of delivery from the post office of Delisle road Mumbai 400013 which i am asking you to for...

Message

Reply Reply Forward All
Meeting Attachment
Move Junk Rules
Read/Unread Categorize Follow Up

FW: Please confirm with your legal counsel/legal department/director if my registered letter has reached them. I have the proof of delivery from the post office of D...



neelesh marathe <neelesh009@outlook.com>

Monday, 25 September 2017 at 8:34 PM

To: tdsat@nic.in

Cc: nodal.mum@vodafone.com

6 Attachments Download All Preview All

booking slip.jpg
759 KB

delivery slip.jpg
5.3 MB

consumer forum's n...
4.5 MB

my notice to vodafon...
4.3 MB

my notice.jpg
3.9 MB

Consumer Complai...
485.8 KB

respected Sir,

My reason for writing you this mail is that The Nodal desk at Vodafone Mumbai is refusing to acknowledge the proof of delivery by the Indian post of the registered post I sent to the Vodafone India head quarter at their headquarters 1 Lower Parel Mumbai 400013.

: contains the notice of the Honorable District Consumer Disputes Redressal forum central Mumbai situated at Parel Mumbai-12 and also the Vakalatnama asking Vodafone to remain present on 12/10/2017. have therefore sent the Vodafone nodal desk at Mumbai the photos of the registered letter's consignment number slip and the slip of the delivery as provided by the post office officials at the Delisle road post office Mumbai-00013.

had requested the Nodal desk to forward this mail to their legal counsel, legal department and director and get their acknowledgement of having received this communication from Indian postal services. ut the Nodal Desk Mumbai is not even acknowledging the attachments photos in this mail saying the photos were not found in the mail.

am putting this as a complaint to the TDSAT about Vodafone's refusal to acknowledge the content of photos in this mail and also not providing me the direct access to their legal department.

Thanking you,

neelesh Marathe (9819341742)

From: neelesh marathe

Sent: Monday, September 25, 2017 3:44 AM

To: Nodal.mum@vodafone.com

Subject: Please confirm with your legal counsel/legal department/director if my registered letter has reached them. I have the proof of delivery from the post office of Delisle road Mumbai 400013 which i am asking you to forward them for acknowledgement .

Dear Nodal Desk,

I am Neelesh Gajanan Marathe , mobile number 9819341742.

As I spoke to you on your phone number 9820015032 about acknowledging the receiving of my registered letter, consignment number RM636447905IN sent to your Lower Parel office ,Mumbai-400013 bearing the notice of the honorable district forum asking Vodafone to be present for a hearing on 12/10/2017 at 10:30 am , you asked me to 'mail' you the proofs , and so I am sending them on the email id you SMSed me on my number 9819341742 .

I am hereby forwarding the proofs in this mail's attachment to your legal counsel / legal department / Director and ask them to mail me an acknowledgement of having received the consignment send on 12/9/2017 which was delivered by the Delisle road post office , lower Parel, Mumbai 400013 on 13/9/2017 to your Lower Parel office at Peninsula corporate park.

The attachments are as follow;

1) The picture of booking slip of the registered letter bearing number RM 636447905IN and other details to be sent to Vodafone..

