

1. Could a post paid Number/plan of one service provider can be port into the pre paid number/plan of another service provider after paying all dues and fulfilling all condition of porting to post paid number?
2. Can a UPC regenerated again for a Number just after the expiry of UPC have <sup>already</sup> generated for the same Number
3. Where one should complain if any service provider refuse to port the post paid (number of other service provider) to pre paid plan (own)?
4. Where one should complain if the service provider refuse/making excuse and trouble the consumer to change the plan from post paid to pre paid?
5. Is the billing date/day any restriction for changing the plan or porting the Number from post paid to pre paid.
6. Have you ever given any RTI reply/direction/instruction guidance especially ~~pro~~ regarding porting of post-paid number of one service provider to pre-paid connection/plan of another service provider, if yes kindly provide the copy of that.
7. Is the TRAI provide any portal/assistance/email or any option where porting related complain can be lodge.
8. What measures you have adopted for the protection of consumers from the service provider's refusal, excuses, troubling regarding portability of number or change of plan from post paid to pre paid.
9. If a pre-paid number can be port <sup>is</sup> post-paid plan/connection then why ~~not~~ not port ~~paid~~ plan into pre paid
10. Do you not realize the TRAI should provide a portal where the customer can choose the service provider and plan without going and any suffering.