



Uttar Pradesh State Road Transport Corporation Testing Ticket

Trip Information		Transaction No :	227212434
Ticket No :	8513440	PNR No. :	XCHB3407201700228
Service Start Place :	AGRA I.S.B.T	Service End Place :	CHARBAGH
Reservation From :	AGRA I.S.B.T	Reservation To :	CHARBAGH
Boarding Point :	AGRA I.S.B.T	Alighting Point :	CHARBAGH
Date of Journey(Origin) :	20/07/2017	Departure Time(Origin) :	20:15
Boarding Time(Approx):	20/07/2017 20:15	Alighting Time(Approx):	21/07/2017 03:35
Bus Service Type :	SCANIA MULTI AXLE	No. of Seats :	1
User Id:	shivdubey	Transaction Date & Time :	20/07/2017 17:05
Email Id :	shivirc@gmail.com	Contact No :	9794863610
Depot Name :	ALAMBAGH	Support Email Id:	online.support@upsrtc.com

Passengers Information

Name	Age	Adult/Child	Gender	Seat No	Quota
SHIV DUBEY	43	A	M	13	G

Total Fare Details

Total Chargeable Amount :	1107.00
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Important Information :

- This e-ticket is not transferable and will only be valid along with an ID proof in original. If found travelling without ID Proof, Passenger will be treated as without ticket and charged as per extent UPSRTC rules.
- One of the passenger on this e-ticket is required to carry the details of e-ticket in the form of Print out/SMS/Email along with Valid Photo Identification Proof like Voter Identity Card / Passport / PAN Card / Driving License / Photo ID card issued by Central/State Govt. / Student Identity Card with Photograph issued by recognized School or College for their students / Nationalized Bank Passbook with Photograph / Credit Card issued by banks with laminated photograph / Unique Identification Card "Aadhaar".
- UPSRTC reserves the rights to change/cancel the bus service mentioned in the e-ticket. Due to cancellation of bus services, the passenger will not be compensating by UPSRTC in any condition.
- Passenger will have to pay the fare difference in cash, in case of change of service or revision of fare.
- If there is any query related with refund, Please send mail to : online.support@upsrtc.com

Wish You Happy Journey

For more detail visit us @ <http://upsrtc.com>
 Helpdesk Number : 18001802877, +91 - 8756888110
 Send your support e-mails to: online.support@upsrtc.com
 Powered by Trimax IT Infrastructure & Services Ltd.(www.trimax.in)



shiv dube <shivirctc@gmail.com>

Refund

2 messages

shiv dube <shivirctc@gmail.com>
To: online.support@upsrtc.com

Mon, Jul 24, 2017 at 3:13 PM

Dear Concerned,

Please find enclosed herewith, copy of ticket booked through your official website, but on arrival at Agra ISBT it was informed at the inquiry counter that the Scania Multi Axle bus from Agra ISBT to Charbagh got cancelled. Subsequently, I tried to cancel my confirmed ticket online but message following message appeared:- Further on enquiry it was informed by the Depot Manager, Enquiry Clerk and your Customer Care Executive that the refund will be given automatically within 2-3 days. Please do the needful and refund the amount at the earliest

Sr	Ticket No	GUID	From	To	Departure Date	Departure Time	Booking Date	Ticket Status	Cancellation Voucher	Refund Status
1	8513440	201707200001395	AGI	CHB	20/07/2017	20:15	20/07/2017	Can't cancel as chart is prepared		

Agra-LKO Ticket.PDF
96K

shiv dube <shivirctc@gmail.com>
To: online.support@upsrtc.com

Wed, Aug 30, 2017 at 12:56 PM

Please refund the amount of bus cancelled by UPSRTC.
[Quoted text hidden]

2 attachments

Agra-LKO Ticket.PDF
96K

Agra-Lucknow Ticket.PDF
104K