



भारतीय राष्ट्रीय राजमार्ग प्राधिकरण
(सड़क परिवहन और राजमार्ग मंत्रालय)
National Highways Authority of India

(Ministry of Road Transport and Highways)
जी-5 एवं 6, सेक्टर-10, द्वारका, नई दिल्ली-110075
G-5 & 6, Sector-10, Dwarka, New Delhi-110075

दूरभाष / Phone : 91-11-25074100/25074200
फैक्स / Fax : 91-11-25093507 / 25033514

Sub. : Clarification on extant rules/guidelines on reported waiver of User Fee (Toll) at Fee (Toll) plazas in case of waiting time more than 3 minutes

On the above issue, the following is clarified based on extant Rules notified by the Government of India concerning User Fee (Toll) collection on National Highways:

- (i) The User Fee (Toll) at a Fee (Toll) plaza is collected from users of NH Section on crossing the plaza. The User Fee rates at a particular plaza is based on the applicable NH Fee Rules notified by the Government of India and the stipulations of concession agreement with respect to the particular fee plaza in case of BOT (Toll) projects.
- (ii) Ministry of Road Transport and Highways vide National Highways Fee (Determination of Rates and Collection) Amendment Rules 2010 dated 03.12.2010 has notified the list of vehicles exempted from payment of User Fee (copy enclosed).
- (iii) As may be seen from the above notification dated 03.12.2010 that there is no specific exemption applicable relating to either time taken or distance of queuing of vehicles at Plaza, as part of transaction. As such, it is clarified that there is no provision of exemption to User Fee in case time taken for crossing the plaza is more than 3 minutes.

This issues with the approval of Competent Authority.

(Udeep K Singhal)
General Manager(CO)
20.07.2017