

**No. 21/1/2017-SBM II**  
Government of India  
Ministry of Urban Development  
SBM-II

Nirman Bhawan, New Delhi,  
Dated 11<sup>th</sup> July, 2017

To,  
Shri Mahek Mahendra Shah,  
4-3-440/441, Bank Street,  
Kothi, Hyderabad-500001.

**Subject: Your RTI Application dated 13/06/2017 - reg.**

I am directed to refer to your RTI Application Dated 13/06/2017 and to provide you point wise information as under:

Q: Whether a tender was launched for Swachhata App, if so, share online pdf link of such ?

A: No.

Q: What were terms on which selection of Swachhata App MoU was signed?

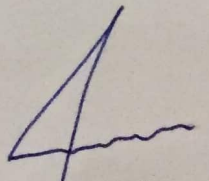
A: MoUD has invited Janaagraha Centre for Citizenship and Democracy, a Trust registered under Indian Trust Act, to demonstrate their existing citizen engagement platform – 'IChangeMyCity' and 'SwachhDelhi' mobile applications and discussion was held on 21st December 2015. After detailed deliberations, considering similar mobile apps which were developed by Janaagraha and because Janaagraha was providing the solution to MoUD at no cost basis, it was decided to sign MoU with Janaagraha to develop, test, implement & maintain the mobile and the web applications for Grievance Redressal Solution for Swachh Bharat Mission (Urban).

Q: Online link of PDF of full MoU text signed for Swachhata app.

A: [http://www.swachhbharaturban.in:8080/sbm/content/MOUS%20SIGNED/MoU\\_JanaagrahaMoUD\\_Final\\_signedMon\\_Jul\\_10\\_14:26:37\\_IST\\_2017.pdf](http://www.swachhbharaturban.in:8080/sbm/content/MOUS%20SIGNED/MoU_JanaagrahaMoUD_Final_signedMon_Jul_10_14:26:37_IST_2017.pdf)

2. If you are not satisfied with the above reply, you may file an appeal within 30 days of issue of this letter to the appellate authority:

Shri Rajendra Singh Jayal,  
Deputy Secretary (SBM)  
Ministry of Urban Development  
Room No. 205, C Wing  
Nirman Bhawan, New Delhi.

  
(Gopal Jha)

Under Secretary (SBM-II) & CPIO